

The logo for SERRA*MAT features the word "SERRA" in a white, bold, sans-serif font, followed by a small registered trademark symbol. To its right is the word "MAT" in a larger, bold, sans-serif font, with a colorful, multi-colored starburst graphic behind the letters. The background of the entire page is a photograph of a modern building's glass facade, showing a grid of dark metal frames and reflections of a city skyline and trees under a bright sky.

SERRA*MAT

Quality Matting Solutions

Mats

Obex[®]

Product Warranty and 5 Year Warranty

PROUD DISTRIBUTOR OF *Miliken*



Obex® Matting Systems

Product Warranty

Milliken Mats offers a 1 year warranty against manufacturing defects on the complete Obex® product range - under the following conditions:

1. Obex® Matting products must be installed in a commercial or a public building in accordance with Milliken's published installation guidelines.
2. Obex® Matting products must be maintained on a regular basis in accordance with Milliken's published maintenance recommendations.

If the product within 1 year from date of invoice shows evidence of manufacturing defect to the extent that it no longer performs as intended - and such claim has been assessed and accepted by Milliken - then Milliken shall replace the product with product of equal quality.

However any appearance change on Obex® Matting products arising from natural wear due to foot traffic cannot be covered by the guarantee.

This warranty does not apply to improper use, or tears, burns, pulls, cuts or any damage caused by improper cleaning agents or method - and does not cover incidental or consequential damages that could be caused by the products.

This warranty does not apply to pvc borders on the rolls and mats with pvc backing.

The Obex® product line consists of Prior™ / Tergo / Forma™ / Atrium Plus™ / Via / Regia / Regia Duo / Ansa.

Obex® Matting Systems

5 Year Wear Warranty

Milliken Mats offers a 5 year wear warranty on the products Prior™ / Tergo / Forma™ / Atrium Plus™ / Via / Regia / Regia Duo / Ansa from the Obex® product range under the following conditions:

1. These products must be installed in a commercial or a public building in accordance with Milliken's published installation guidelines.
2. Obex® Matting products must be maintained on a regular basis in accordance with Milliken's published maintenance recommendations.

If the product within 5 years from date of invoice becomes worn to the extent that it no longer performs as intended - and such claim has been assessed and accepted by Milliken - then Milliken shall replace the product with product of equal quality.

However any appearance change on Obex® matting products arising from natural wear due to foot traffic cannot be covered by the guarantee.

Serra®MAT™ - A division of SERRA SERVICES (Pty) Ltd

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Web : www.serra.co.za & www.serramat.co.za

Postal: PO Box 1217 Southdale, South Africa, 2135

The Obex® product line consists of Prior™ / Tergo / Forma™ / Atrium Plus™ / Via / Regia / Regia Duo / Ansa.

This warranty does not apply to improper use, or tears, burns, pulls, cuts or any damage caused by improper cleaning agents or method - and does not cover incidental or consequential damages that could be caused by the products.

This warranty does not apply to pvc borders on the rolls and mats with pvc backing.

General warranty on complete product offering outside the Obex® product line:

Milliken offers a 1 year warranty against manufacturing defects on the complete matting product range - under the following conditions:

1. Matting products must be installed in a commercial or a public building in accordance with Milliken's published installation guidelines.
2. Matting products must be maintained on a regular basis in accordance with Milliken's published maintenance recommendations.

If the product within 1 year from date of invoice shows evidence of manufacturing defect to the extent that it no longer performs as intended - and such claim has been assessed and accepted by Milliken - then Milliken shall replace the product with product of equal quality.

However any appearance change on matting products arising from natural wear due to foot traffic cannot be covered by the guarantee.

This warranty does not apply to improper use, or tears, burns, pulls, cuts or any damage caused by improper cleaning agents or method - and does not cover incidental or consequential damages that could be caused by the products.

This warranty does not apply to pvc borders on the rolls and mats with pvc backing.

Warranty claim should be sent to Milliken Mats operating under:

Milliken Mats Europe

Hilton Fold Lane, Middleton M24 2HZ

Manchester

United Kingdom

office main line +44 1942 612999

Milliken Mats Asia Pacific

15th Floor - Building 2

1535 Hong Mei Road

Xuhui District, Shanghai

China 200030

office main line 8621-6145-5555

Milliken Mats Americas

920 Milliken Road

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